

LIMITED WARRANTY and RETURN POLICY

The manufacturer warrants to the original purchaser that this product is free from defects in material and workmanship, under normal use, providing that service and maintenance is in accordance with the manufacturer's instructions. The period of warranty time are as follows:

- Microfilm ScanPro 1000: One year from the date of shipment from the manufacturer's factory or warehouse. All other scanner and reader printer models are ninety (90) days from the date of shipment from the manufacturer's factory or warehouse.
- Roll film attachments, and other accessories: Ninety (90) days from the date of shipment from the manufacturer's factory or warehouse.
- Products and items resold by the manufacturer are warranted by the original supplier. The warranty terms and warranty registration materials are included with each item. It is the responsibility of the end user to complete the documentation and to contact the supplier for follow-up service and support. Products included in this warranty category include but are not limited to computers, computer accessories, laser printers, and monitors.

The manufacturer's sole obligation shall be, at the discretion of the manufacturer, limited to the repair or replacement of parts or products manufactured by manufacturer, and which are determined by the manufacturer to be defective within the applicable warranty period. Such defective items must be returned to the manufacturer, after return authorization is obtained from the manufacturer, with shipping and handling charges prepaid.

All items and products returned to the manufacturer for warranty claims require a RETURN AUTHORIZATION NUMBER (RA number) to be issued by the manufacturer's customer service. The RA number must appear legibly on all return cartons. Failure to obtain an RA number or to package the item properly may result in a loss or reduction of credit.

THE LIMITED WARRANTIES CONTAINED IN THIS AGREEMENT ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY REGARDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, RELATING TO THE USE OR PERFORMANCE OF THE PRODUCTS. THE MANUFACTURER WILL NOT BE LIABLE FOR PERSONAL INJURY OR PROPERTY DAMAGE (UNLESS CAUSED SOLELY BY THE MANUFACTURER'S NEGLIGENCE) LOSS OF PROFIT OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE THE PRODUCTS.

This limited warranty does not extend to any product which has been subject to misuse, neglect or accident, damage caused by the use of supplies or parts not technically satisfactory, repairs or modifications not approved by the manufacturer. This Limited Warranty does not apply to the following: damage caused in shipping, glass breakage, lamps or supplies which requires periodic replacement due to normal use or wear. The manufacturer does not assume responsibility for consequential damages of any nature and shall not be liable for damages resulting from malfunctions or interruptions in the operation or function of the manufacturer's products.

FOR ALL WARRANTY CLAIMS, THE USER/CUSTOMER SHOULD CONTACT THE SELLING DEALER/DISTRIBUTOR SALES OFFICE. THE DEALER/DISTRIBUTOR SHOULD CONTACT MANUFACTURER'S TECHNICAL SERVICE DEPARTMENT.