

e-ImageData ScanPro New Product Warranty

Items Covered: The e-ImageData factory service warranty covers the ScanPro Microfilm Scanners, Roll Film Carriers, their parts and assemblies.

Length of warranty: Term of warranty is three (3) years from the date of shipment from the manufacturer's factory or warehouse. Equipment serial numbers and proof of purchase is required.

The ScanPro film illumination light source is warranted for the useful life of the scanner or twelve (12) years

Products and items resold by the manufacturer are warranted by the original supplier. The warranty terms and warranty registration materials are included with each item. It is the responsibility of the end user to complete the documentation and to contact the supplier for follow-up service and support. Products in this category, but not limited to, are computers, computer accessories, laser printers and monitors.

Limited warranty: The manufacturer's sole obligation shall be, at the discretion of the manufacturer, limited to the repair or replacement of parts or products manufactured by e-ImageData and which are determined by the manufacturer to be defective within the applicable warranty period. Replacement product or replacement parts may include remanufactured or refurbished parts or components. Defective items must be returned to the manufacturer only after return authorization is obtained from the manufacturer, with shipping and handling charges prepaid.

THE LIMITED WARRANTIES CONTAINED IN THIS AGREEMENT ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY REGARDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, RELATING TO THE USE OR PERFORMANCE OF THE PRODUCTS. THE MANUFACTURER WILL NOT BE LIABLE FOR PERSONAL INJURY OR PROPERTY DAMAGE (UNLESS CAUSED SOLELY BY THE MANUFACTURER'S NEGLIGENCE) LOSS OF PROFIT OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE THE PRODUCTS.

This limited warranty does not extend to any product which has been subject to misuse, neglect or accident, damage caused by the use of supplies or parts not technically satisfactory, repairs or modifications not approved by the manufacturer. This Limited Warranty does not apply to the following: damage caused in shipping, glass breakage, lamps or supplies which requires periodic replacement due to normal use or wear. The manufacturer does not assume responsibility for consequential damages of any nature and shall not be liable for damages resulting from malfunctions or interruptions in the operation or function of the manufacturer's products.

Required Documentation for returns: All items and products returned to the manufacturer for warranty claims require a **RETURN MATERIAL AUTHORIZATION number (RMA number)** to be issued by the manufacturer's customer service. **Returns cannot be received without an RMA number. The RMA number must appear legibly on all return cartons.** Failure to obtain an RMA number or failure to package the item properly may result in a loss or reduction of credit.

[CLICK here for:](#) e-ImageData ScanPro Refurbished Product Warranty