Customer SUCCESS STORY

Warren County Records Center and Archives

The Warren County Records Center and Archives is the main source of vital information for Warren County in Lebanon, Ohio, USA. Serving over 225,000 people within a 400-mile radius and offering on-site records storage, records delivery, retention and disposition management, comprehensive records training, document imaging, and microfilming services to all County agencies, it is focused on assisting patrons and county agencies with their records retention, archival and digital imaging needs.

We recommend the ScanPro 2200+ All-In-One to any entity who has a need and a desire to get the best possible product on the market.

> - Jana Wells, Imaging Supervisor, Warren County Records Center and Archives



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THE GROWING NEED

The Imaging and Microfilm Division of the Records Center captures countygenerated records in digital and analog formats to produce product in both electronic and microfilm media. The Division also specializes in wide format large scale imaging, high capacity multipage scanning and converting digital images for long term preservation in microfilm format. Because the Division had previously replaced their old reader/printer that was costly and severely inhibiting efficiency and productivity with e-ImageData's ScanPro® 2000, they were familiar with the quality and innovativeness of the ScanPro products. They



www.co.warren.oh.us/ recordscenter/

were impressed with the ScanPro 2000's performance to produce high-quality images and valued the timesaving capabilities which cut costs and increased productivity. Subsequently, when the Division was about to take on larger projects and there was an immediate demand for another unit they turned to ScanPro again. The requirement for the additional unit specified that the unit incorporate both an on-demand and a conversion application that was easy to use, efficient and reliable. Plus, it had to be affordable to fit within the County's budget.

THE ULTIMATE UNIVERSAL SOLUTION

After talking with their reseller, World Micrographics, the Division team decided that e-ImageData offered the best match to the solution they wanted. They were impressed with the ScanPro 2200+ All-In-One because they could easily and accurately read, edit, print and scan on-demand plus convert all film types (including their microfiche and 16mm film), all while utilizing the same compact unit. This scanner includes all of the features of a ScanPro 2200+ such as live image editing, fully automatic image adjust and automatic scanning, plus the capabilities of the new AUTO-CarrierTM. This new unit would allow their staff to operate the AUTO-Carrier entirely by on-screen controls, moving directly through fiche image-by-image, or anywhere on the fiche, with a single click. They would be able to automatically scan a range of images, groups of images or the entire fiche, seamlessly and with unparalleled accuracy. In addition to its automatic fiche-scanning capability, the ScanPro 2200+ All-In-One automatically scans microfilm, making it the most universal solution for the County.

In December 2017, the Division team made the decision to purchase the ScanPro 2200+ All-In-One from e-ImageData. They implemented the unit seamlessly and were able to streamline their entire on-demand and conversion applications. The ScanPro 2200+ All-In-One has checked off all the County's boxes of criteria for efficiency, productivity, reliability, and cost. The fact that the County could get all this versatility and performance in one compact unit (capabilities the competition lacked) was a major deciding factor in their purchase decision.





Productivity V



Reliability V





THE RESULT

With the ScanPro 2200+ All-In-One, the team has completed many projects. Their Juvenile Court records microfiche project was projected to take 8-9 months. With the ScanPro 2200+ All-In-One it took only four months to complete. This saved time. This saved money. And it produced the clearest image available, providing the best end-result. The ScanPro 2200+ All-In-One streamlined their process and made research and conversion easier, more efficient and more affordable than ever before for Warren County. Regarding



another recent project, Jana Wells reports, "Our newest addition (the ScanPro 2200+ All-In-One) has turned what was initially another very tedious microfiche job into a brief assignment that freed up valuable time for other endeavors. In other words, what would have taken months to accomplish was drastically shortened to only two short weeks. In addition, where other companies can be very straining to work with, our e-ImageData reseller, World Micrographics, has gone above and beyond to ensure that both their products and their customer service is entirely satisfying. We truly appreciate everything this machine and this company have afforded us."

Before ScanPro 2200+ All-In-One

- Time-consuming process to complete projects.
- Money was spent on repairs and additional staffing.
- Poor performance produced low-quality images.

Goals

- Provide team with time-saving solution.
- Purchase budget-friendly, efficient scanner.
- Deliver reliable high-quality images.

After ScanPro 2200+ All-In-One

- Increased efficiency to complete projects in less time.
- Reduced productivity costs.
- Produced high-quality images with reliable performance.

WHAT'S NEXT FOR WARREN COUNTY RECORDS CENTER AND ARCHIVES

The Center continues to use their ScanPro 2200+ All-In-One for a variety of projects requiring the conversion of thousands of 16mm film and microfiche images. A current project is inspecting microfiche images from the 1970's with poor image quality, digitally improving the images, and converting them back to microfiche. "Using the auto-scan function we were able to get clean, crisp digital images that we originally thought would be impossible as the fiche we were attempting to copy were quite old and distorted," says Jana Wells. Moreover, the Center's success with the ScanPro 2200+ All-In-One has influenced other County departments. The Probate Court has also purchased a ScanPro 2200+ All-In-One to help digitize their records and increase their effectiveness with their large workloads.

THE SCANPRO DIFFERENCE

Warren County has experienced the only, truly universal microfilm solution on the market today. The ScanPro 2200+ All-In-One has made a significant improvement in the way they work — now much faster and with higher quality results. With the cutting-edge technology to do what no other microfilm scanners can do, e-lmageData is proud to offer a product that revolutionizes the way people work with microfilm and microfiche. With a high level of continuing innovation and the scanners' ability to be fully upgraded at any time, the ScanPro All-In-One scanners offer a lifetime of use for all film types. "e-lmageData continues to be the innovation and performance leader in bringing new and relevant technologies to the world of microfilm. Our focus at e-lmageData is to continue to lead the industry by developing innovative and economical products which will serve the needs of our customers for years to come. Our latest scanner, the ScanPro 2200+ All-In-One is a low-cost, high-speed microfilm conversion scanner for roll film, fiche and jacketed fiche, a product that you have to see in action to believe," says James Westoby, President of e-lmageData.

See for yourself, the ScanPro All-In-One in action!



e-ImageData is the world industry leader in the design, manufacture, marketing, sales, and distribution of micrographic film equipment. Founded in 1989, e-ImageData forever changed the way people work with microfilm. Today, their products are built in the United States under the ScanPro® brand and shipped worldwide.

